



FOR IMMEDIATE RELEASE

**Melco's use of innovative technology in hospitality is honored by the
Macao Post and Telecommunications Bureau**

Morpheus, Nuwa and Studio City Hotel attain accolades at the 2019 Macao Smart Hotel Award

Macau, Monday, November 11, 2019 – Melco Resorts & Entertainment announces Morpheus, Nuwa, and Studio City Hotel have been honored at the Macao Smart Hotel Award for its use of innovative technology in hospitality by the Macao Post and Telecommunications Bureau (CTT). Supporting the Macao SAR Government's initiatives to further strengthen Macau as a world center of tourism and leisure, the award recognizes hotels that successfully enhance business efficiency and the customer experience through advanced technological solutions. The award ceremony was held at the Macau Tower Convention & Entertainment Centre on November 7 and attended by Ms. Lau Wai Meng, Director of Macao Post and Telecommunications Bureau and Ms. Maria Helena de Senna Fernandes, Director of Macao Government Tourism Office, among other representatives from the hotel industry.

Nuwa and Studio City were honored with the Smart Hotel Award, being recognized for excellence through their comprehensive communications network and services, customers' experience of smart technologies, and application of creative technologies, among other areas. Notably, City of Dreams' ultra-luxury hotel Morpheus was honored with the Elite Smart Hotel Award and recognized for its integrative use of technology throughout its operations; including high-speed lifts offering visitors spectacular panoramic views of Morpheus' interiors and architecture, and its accessibility options between different venues. As a recipient of the Elite Smart Hotel Award, Melco was invited to share its experience of successful technology implementation at Morpheus to help enhance the customer experience with award ceremony attendees.

Ms. Lau Wai Meng, Director of Macao Post and Telecommunications Bureau, said, "Supporting the Government's goals to position and develop Macau into a smart city and a world center of tourism and leisure, CTT is pleased to continually develop and enhance telecommunications networks in Macau to provide optimum support for business operations, as well as to enable visitors and tourists to experience personalized and efficient hospitality services through smart and innovative technologies."

Mr. David Sisk, Chief Operating Officer, Macau Resorts of Melco and Property President of City of Dreams, Macau, said, "We are thrilled to see our hotel properties at Melco Resorts being recognized by the Macao Post and Telecommunications Bureau for innovation and technology. Melco constantly strives to create the most unique journeys in hospitality by integrating breakthrough ideas and

innovative offerings to transform the guest experience. Furthermore, it is our core principle to improve efficiency and service excellence through pioneering technology as we continue to upgrade our beyond gaming experiences for guests.”

Photo caption:



Melco executives receive 2019 Macao Smart Hotel Award accolades from Ms. Lau Wai Meng, Director of Macao Post and Telecommunications Bureau, at the ceremony held on November 7.

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About Melco Resorts & Entertainment Limited

The Company, with its American depositary shares listed on the NASDAQ Global Select Market (NASDAQ: MLCO), is a developer, owner and operator of casino gaming and entertainment casino resort facilities in Asia and Europe. The Company currently operates Altira Macau (www.altiramacau.com), a casino hotel located at Taipa, Macau and City of Dreams (www.cityofdreamsmacau.com), an integrated urban casino resort located in Cotai, Macau. Its business also includes the Mocha Clubs (www.mochaclubs.com), which comprise the largest non-casino based operations of electronic gaming machines in Macau. The Company also majority owns and operates Studio City (www.studiocity-macau.com), a cinematically-themed integrated entertainment, retail and gaming resort in Cotai, Macau. In the Philippines, a Philippine subsidiary of the Company currently operates and manages City of Dreams Manila (www.cityofdreamsmanila.com), a casino, hotel, retail and entertainment integrated resort in the Entertainment City complex in Manila. In Europe, the Company is currently developing the City of Dreams Mediterranean integrated destination resort project (www.cityofdreamsmed.com.cy) in the Republic of Cyprus, which is scheduled to open in 2021 and expected to be the largest premier integrated destination resort in Europe. The Company is currently operating a temporary casino, Cyprus Casinos, the first



casino in the Republic of Cyprus and three satellite casinos with a fourth satellite casino scheduled to open by the end of 2019. Upon the opening of City of Dreams Mediterranean, the Company will operate the City of Dreams Mediterranean integrated resort and continue to operate the four satellite casinos. The Company also holds equity interests in Crown Resorts Limited (“Crown”), a company listed on the Australian Securities Exchange and which operates two of Australia’s leading integrated resorts, Crown Melbourne Entertainment Complex and Crown Perth Entertainment Complex. In the United Kingdom, Crown operates Crown Aspinalls, a high-end licensed casino in London. Crown’s development projects include the Crown Sydney Hotel Resort at Barangaroo on Sydney Harbour. Crown also holds equity interests in the Aspers Group and Nobu and has interests in various digital businesses. For more information about the Company, please visit www.melco-resorts.com.

The Company is strongly supported by its single largest shareholder, Melco International Development Limited, a company listed on the Main Board of The Stock Exchange of Hong Kong Limited and is substantially owned and led by Mr. Lawrence Ho, who is the Chairman, Executive Director and Chief Executive Officer of the Company.

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